



## Customer Service Measurement Ltd (CSM)

### Direction by Road

M5 Junction 16, zero your trip.

Follow sign to **Thornbury** on the A38 travelling North, pass one pedestrian crossing.

**1 mile** from motorway junction, the A38 passes over the M4 motorway.

At **Traffic Lights** turn **Right** into **Hortham Lane**, signed Gaunts Earthcott, Frampton Cotterel. Once on Hortham Lane, take the first **Left** before new housing development "Hortham Village".

Continue along Hortham Lane (original road).

Drive past New Housing and Telephone Box on your right. Drive into the countryside.

Hortham Farm is 1<sup>st</sup> farm on the **Left**, sign post states: **Customer Service Measurement Ltd**



Enter farm park, follow the tarmac drive past the light green farm buildings on your left.

At the end of tarmac, there are three sets of business units.

CSM is based in the second building on your left. CSM is the middle office, unit number 5b.

Signage on the door is CSM Surveys.

Need help, phone **0800 970 9940**.